

1 Introduction

1.1 Three Sixty (SHG) Ltd is part of the Stockport Homes Group and delivers maintenance, planned works, construction and development for both Stockport Homes Ltd and other clients. This policy statement will define Three Sixty's environmental commitment, for all of its customers driven by its leadership commitment at all levels.

2 Authorisation

2.1 All Three Sixty employees shall comply with this policy statement and its associated arrangements as a part of their roles and responsibilities. We will bring this policy to the attention of our employees, supply chain partners and all relevant interested parties, and review it on regular basis.

2.2 The policy statement will be informally reviewed on an annual basis by the lead officer to ensure that it is in keeping with current environmental and ecological values. It will have a formal review every three years to ensure alignment with the group's commitments to legal and customer requirements, for sign off by the Director.

3 Policy Statement

3.1 Three Sixty shall create and maintain a culture where the team are focused on its commitments to protecting the environment in both the services it provides and the workplaces for its employees.

3.2 The company will ensure that everyone takes responsibility for protecting the environment, empowering our people to become experts in their roles whilst embedding lessons learnt and best practice to drive continual improvement across the business.

3.3 Three Sixty will continually review robust indicators to measure performance including planning, delivery and auditing both internally and by external experts. The performance will be measured and reported via corporate Key Performance Indicators which will be developed in conjunction with customer requirements.

3.4 Three Sixty will work in partnership with the wider group and will allocate sufficient resources to allow it to achieve its environmental aspirations by striving to incorporate good environmental practices into all of its decisions and operations.

3.5 The company will aspire to achieve recognised accreditations for the environment such as ISO 14001 for all of its activities on site and in its customers' homes. Once achieved, these standards will be managed, maintained and audited in accordance with the required obligations.

4 Primary Objectives of Three Sixty (SHG) Ltd.'s Environmental Policy Statement

4.1 Three Sixty will ensure provision of effective and competent resources, arrangements, and management controls to deliver its environmental target requirements and ensure they are appropriately established and implemented.

4.2 It is committed to reduce the impact of its activities and to have a positive impact wherever possible by driving sustainable growth and development.

4.3 To achieve this, the aims and objectives of the company are:

- **CARBON AND ENERGY MANAGEMENT** - Monitor energy usage and seek to reduce operational energy consumption through energy efficiency and low carbon technology wherever feasible.
- **TRAINING/AWARENESS** – Promote environmental awareness by providing in-house training to staff and contractors.
- **POLLUTION PREVENTION** – Demonstrate compliance with all relevant environmental legislation and management of a company Environmental Management System.
- **WATER MANAGEMENT** – Monitor water consumption across services and workplaces and seek to reduce where feasible.
- **GREEN SPACE AND BIODIVERSITY** – Consideration to creating greener spaces to live and work within our services and development plans.
- **UNDERSTAND IMPACT OF OUR ACTIVITY** – Consider the potential environmental impacts of our work and apply robust systems to reduce risk and positively promote opportunities whilst working towards relevant accreditations such as Considerate Constructors for feasible projects.
- **COMPLIANCE WITH LEGISLATION** – Ensure that the company complies with all current and applicable legislation, client and customer requirements/obligations.
- **COMPANY AND EMPLOYEE AWARENESS** - This policy statement will be displayed in all site offices to inform our people and visitors of our commitments and is distributed to our clients, suppliers and interested parties.
- **EFFECTIVE MANAGEMENT** - Processes and procedures are fully integrated into corporate management systems to ensure we meet the commitments in this policy.

5 Internal Controls

1	Version control Version number will change every three years or at major review		
	Version No.	Date	Change/s and reasons for change
	1	July 2025	3 yearly review

2	Policy Owner i.e. Director	Director of Corporate Services/Deputy Chief Executive <i>M. M. M. M.</i>
	Policy Author/s i.e. Head of Service	Assistant Director Commercial Services <i>A. D. C. S.</i>
	Approved by/date	Director of Corporate Services/Deputy Chief Executive – 14 th July 2025
	Communication	Team Meeting
	Effective Date - the date of sign-off	14 th July 2025
	Next Full Review Date i.e. 3 years after effective date, with an annual light touch review	13 th July 2028 This policy will be informally reviewed on an annual to ensure that it is in keeping with current environmental and ecological values.

3	Regulatory Standards	Please list the Consumer, Governance, Viability standards and outcomes this policy meets
	Standard/s	Required outcome
	Safety and Quality Standard	<u>1.1 Stock quality</u> 1.1.1 Registered providers must have an accurate, up to date and evidenced understanding of the condition of their homes that reliably informs their provision of good quality, well maintained and safe homes for tenants (see the glossary of terms for a definition). <u>1.2 Decency</u> 1.2.1 Registered providers must ensure that tenants' homes meet the standard set out in section five of the Government's Decent Homes Guidance and continue to maintain their homes to at least this standard unless exempted by the regulator. <u>1.3 Health and Safety</u> 1.3.1 When acting as landlords, registered providers must take all reasonable steps to ensure the health and safety of tenants in their homes and associated communal areas. <u>1.4 Repairs, maintenance and planned improvements</u>

Environmental Policy Statement

		1.4.1 Registered providers must provide an effective, efficient and timely repairs, maintenance and planned improvements service for the homes and communal areas for which they are responsible.
4	Linked policies/strategies	
		• Three Sixty Quality Policy
5	Equality, diversity and inclusion	Describe how different experiences, characteristics, and approaches were considered during the formulation of the policy, e.g. neurodiversity, age, religion, sex/gender, financial/digital inclusion.
		N/A
6	Customer/Colleague Voice	Describe how the customer and/or colleague voice shapes and influences the policy and services
		N/A
7	Risk management (Three Sixty)	This policy helps to mitigate the following risks identified on the Corporate Risk Register
	Corporate Risk 2	Three Sixty does not positively contribute to SHG's consumer regulation requirements and / or to the political setting in which SHG (as an ALMO) operates
	Corporate Risk 4	Three Sixty is unable to deliver an effective Repairs and Maintenance Service in line with stakeholders' expectations (including the Regulator and Ombudsman and customers)
	Corporate Risk 5	The customer experience of services delivered by Three Sixty is poor
	Corporate Risk 7	Health and safety and statutory compliance obligations are not fulfilled and relevant accreditations are not maintained
8	Performance monitoring	Please list the relevant government TSMs (Tenant Satisfaction Measures)
		N/A